A-Plus Flight Log 1 2 3 4 5 6 7 8 9 10 11 12

After you collect

12 Flight Credit Vouchers
in the same name, please check your
preferred award:

- __ A-Plus Rewards Free Travel Certificate.
- Four Free Business Class Upgrade Coupons.

Mail in your Flight Credit Vouchers only after you collect 12.

Please use this A-Plus Flight Log to check each box for each A-Plus Flight Credit Voucher received.

Tear off and send completed A-Plus Flight Log Reward Request Form and 12 Flight Credit Vouchers to:

A-Plus Rewards Redemption AirTran Airways 1224 Bob Harman Road Savannah, Georgia 31408



For A-Plus redemption information call 1-888-3-APLUS-8

from 8 AM to 8 PM (EST) Monday through Friday 9 AM to 5:30 PM (EST) Saturday and Sunday

Book online at **airtran.com** (America Online Keyword: AirTran). Or call your travel agent or **1-800-AIR-TRAN**. In Atlanta, call **770-994-8258**.

En español, 1-877-581-9842.

A-Plus Rewards Terms & Conditions

Here's HOW TO PARTICIPATE

- 1. Earning a Free Flight or Four Business Class Upgrades: To participate in AirTran Airways' A-Plus Rewards you must complete the A-Plus Personal Information Section in this brochure by filling in all required identification information and collecting 12 Flight Credit Vouchers within a 12-month period (the total amount of time between the earliest-dated Flight Credit Voucher you submit and the latest-dated Flight Credit Voucher you submit must be no more than 12 months). Only the person named on the A-Plus Personal Information Section may submit A-Plus Flight Credit Vouchers, all of which must show that person's name, regardless of who paid for that person's transportation. Individuals must participate separately in the program, and all flights must be flown by the same person. Companies and organizations may not participate.
- 2. Earning Credits: Flight Credit Vouchers will be issued automatically at check-in, along with your Customer Receipt and Boarding Pass at the gate of the originating city of your trip at the rate of one Credit per coach-class flight, and two Credits per Business Class flight (A-class only). For the A-Plus Rewards program, a flight is defined as a trip on AirTran Airways from an origin city to a destination city, including any intermediate stops or connections. A Business Class flight is one for which AirTran Airways' full Business Class fare has been paid, a coach-class flight is one for which any coach fare has been paid. For purposes of this program, the following types of flights are not included: AirTran Airways employees and all other non-revenue travel, industry discount fares, barter/tradeout tickets, X-Fares, all other promotional fares, free tickets and A-Plus Reward Certificate Travel, all of which are ineligible for Flight Credit ward. Flight Credit Vouchers will be automatically issued only before flight departure, in conjunction with your Boarding Pass and Customer Receipt, and cannot be issued or reissued after a flight has been completed or at any other time or under any other circumstances.
- Program Earning Period: Twelve Flight Credit Vouchers must be earned in a twelve-month period beginning on the date of the earliest Flight Credit Voucher submitted.
- 4. Free Travel Period: A-Plus Travel Reward Certificates earned in this program may be redeemed for free tickets on AirTran Airways or other airlines for a period of 12 months following the date of Certificate issuance, for travel on flights operating up to 12 months from the time you make your reservation, except for blackout dates. Upgrade Certificates are valid for a period of twelve months following the date of Certificate issuance. Extensions will not be granted for the expiration date.
- Requesting an A-Plus Travel Reward Certificate: A-Plus Flight Credit Vouchers are accepted subject to review by AirTran Airways, whose sole judgment will determine if an A-Plus Travel Reward Certificate is issued.
- 6. How To Redeem an A-Plus Travel Reward Certificate: Free travel on AirTran Airways will be available to you immediately after validation and upon your receipt of the A-Plus Travel Reward Certificate; free travel on other airlines requires two A-Plus Travel Reward Certificates and that you call us at 1-888-3-APLUS-8 (1-888-327-5878) no fewer than thirty (30) days before your planned departure date.
- 7. Transferability of A-Plus Travel Reward Certificates: A-Plus Travel Reward Certificates are transferable, and may be used for issuance of tickets in the name of any person to whom you wish such ticket(s) to be issued. Business Class Upgrade Certificates are transferable. However, Certificate holder must call to make the reservation.

Here's HOW TO GET FREE FLIGHTS on AirTran Airways

- 8. Getting Free AirTran Airways Coach Travel: After you've received your A-Plus Travel Reward Certificate, you may call us at 1-888-3-APLUS-8 (1-888-327-5878) immediately to book your A-Plus Reward Trip. One A-Plus Travel Reward Certificate (12 Flight Credit Vouchers) is required for one free coach roundtrip on AirTran Airways. Availability of seats on AirTran Airways is subject to capacity controls and blackout dates, and seats are limited and may not be available on all flights. A roundtrip is defined as travel from a single point of origin to a single destination and return to the origin point over the most direct routing between any two cities with published fares and schedules. Once a free ticket has been issued, any subsequent reissues are subject to change fees as per the carrier's contract of carriage.
- Upgrading to Business Class: You may purchase an upgrade with your credit card at check-in if space is available, at a cost of \$35 one-way for each nonstop flight or \$70 one-way for connecting flights.
- 10. Blackout Dates: The following holidays and days around them are blacked out for free travel: New Year's, Presidents' Day, Easter, Memorial Day, Independence Day, Labor Day, Thanksgiving and Christmas. Call us for specific dates at 1-888-3-APLUS-8.

Here's HOW TO GET FREE FLIGHTS ON OTHER AIRLINES

11. Free Flights on Other Airlines: Two A-Plus Travel Reward Certificates (24 Flight Credit Vouchers) are required for one free coach roundtrip ticket for travel between Atlanta, Baltimore/Washington (BWI), or Washington, D.C. (Dulles) and any point in the 48 continental United States served nonstop (no connections) or direct (one-stop). You must agree to fly on one of the following carriers: American, America West, ATA, Atlantic Coast Airlines, Atlantic Southeast Airlines, Continental, Delta, Midwest Express, Northwest, Southwest, United or US Airways. All flights on airlines other than AirTran Airways must originate from and return to Atlanta, Baltimore/Washington (BWI), or Washington, D.C. (Dulles). Travel to/from Atlanta, Baltimore/Washington (BWI), or Washington, D.C. (Dulles) is the sole responsibility of the recipient. Free travel on other airlines is available only on nonstop and direct

(one-stop) flights and direct (one-stop) flights from Atlanta, Baltimore/Washington (BWI), or Washington, D.C. (Dulles). Free travel on other airlines will not be issued on routes where AirTran Airways publishes schedules and fares. On those routes, free tickets will be issued for AirTran Airways flights for one A-Plus Travel Reward Certificate (12 Flight Credit Vouchers).

- 12. Getting Free Flights on Other Airlines: After you've collected two A-Plus Travel Reward Certificates:
- (a) Call us at 1-888-3-APLUS-8 (1-888-327-5878), at least 30 days before your desired departure date, between the hours of 9 AM and 5 PM (EST), Monday through Friday. Reward tickets will be issued for coach travel, subject to the lowest Advance Purchase Excursion fare published by the above listed airlines (as filed with Airline Tariff Publishing Corporation [ATPCO]) being available on the requested flights. AirTran Airways will purchase on your behalf roundtrip transportation, and arrange for express delivery of tickets to you. Additionally:
- (b) You must agree to plan an itinerary with a stay at your destination including no less than one Saturday night, and no more than 30 days, using the most direct routing where qualifying fares are available, without planned stopovers or open-jaw segments; and,
- (c) You must agree to accept alternative airline, departure and/or return travel dates and times, depending upon availability of the lowest Advance Purchase Excursion fares published by the above listed airlines at the time you book your A-Plus Reward Travel in the city pair in which you have chosen to fly.
- (d) Your tickets will be sent via express delivery to the person and address you specify when ordering them, and will be delivered to that address, signature required. Once delivered and signed for by a person at the address you specify, AirTran Airways shall have no further responsibility for provision of tickets.
- (e) Tickets issued for flights on other airlines enter you into a contract of carriage with that airline, and AirTran Airways will have no further responsibility or liability for losses incurred in connection with your flight on that airline.
- (f) Remember to give the A-Plus Rewards agent your frequent flier number on the airline on which you are traveling so that you may earn frequent flier mileage on your free ticket.

Here'S HOW TO GET FOUR FREE BUSINESS CLASS UPGRADES on AirTran Airways

13. Getting Free Business Class Upgrades: After you have received your A-Plus Business Class Upgrade Certificates, you may call us at 1-888-3-APLUS-8 (888-327-5878) to reserve your upgrade to Business Class. Four Business Class Upgrade Certificates are issued and each Business Class Upgrade Certificate is valid for a one-way upgrade to Business Class. Availability of Business Class seats on AirTran Airways is subject to capacity controls and blackout dates, and seats are limited and may not be available on all flights.

Here's OTHER IMPORTANT INFORMATION

- 14. No Cash Value: A-Plus Flight Credit Vouchers have no cash value, and may be redeemed only for free transportation as defined and described in these Terms & Conditions, subject to the restrictions contained herein.
- 15. Missing A-Plus Flight Credit Vouchers: It is your sole responsibility to ensure that you receive your A-Plus Flight Credit Vouchers at the time of flight check-in. Credits will not be issued at any other time, or under any other circumstances. Lost, destroyed or stolen A-Plus Flight Credit Vouchers are not the responsibility of AirTran Airways, and will not be replaced.
- 16. Canceled/Delayed Flights: In the event of an AirTran Airways flight cancellation during the Program Earning Period, you will receive credit for your travel on the next available AirTran Airways flight. In the case of canceled or delayed flights on other airlines, provisions for re-accommodation, payment for incidental expenses, overnight hotel accommodations, etc., will be your sole responsibility, will not be the responsibility of AirTran Airways, and will be subject to the other carrier's contract of carriage.
- 17. Travel Reward Changes, Cancellations: Should you decide to change your ticket after it has been issued, you will be responsible for any change fees plus any applicable increase in airfare, according to your itinerary and fare class as defined in the tariff of the carrier on which your free transportation is arranged by AirTran Airways.
- 18. Validity: AirTran Airways' A-Plus Rewards is valid only in states where it is legal.
- 19. Tax Liability: You will be solely responsible for local, state or federal taxes due from receipt of free flights.
- 20. Passenger Facility Charges: You will be responsible for payment of Airport Passenger Facility Charges of up to \$18 per roundtrip ticket issued, at the time your reservations are made, and must make such payment at that time by credit card.
- 21. Fraud, Violation of Terms & Conditions: Any fraudulent act in regard to this program, or violation of Terms & Conditions, will result in forfeiture of all Flight Credits earned, and will also result in prosecution.
- 22. Changes, Cancellation: AirTran Airways reserves the right to amend, suspend or terminate this program at any time without notice.
- 23. Lost, stolen or destroyed A-Plus Travel Reward Tickets, Upgrade Certificates, or A-Plus Flight Credit Vouchers will not be replaced.
- 24. September 11th Security Fee: You will be responsible for payment of the September 11th Security Fee of up to \$10 per roundtrip ticket issued, at the time your reservations are made, and must make such payment at that time by credit card.



REWARDS

The fastest free ticket on earth.



Air Iran

It's easy to earn an A-Plus Reward.

With AirTran Airways' A-Plus Rewards, there's no club to join. And no outrageous mileage requirements. (Most airlines' rewards start at 25,000 miles—that's practically around the world!)

Just place the A-Plus Flight Credit Voucher you receive from the airport agent at check-in in the pocket to your right. Because to earn a free roundtrip coach ticket on AirTran Airways, it's not how far you go, it's how often.

Fly Equals Earns

3 Roundtrips in Business Class

Roundtrips in Coach Class

dtrips in Coach Class

12 Flight Credit Vouchers FREE

Roundtrip coach ticket on AirTran Airways anywhere we fly or four free upgrades to Business Class

6 Roundtrips in Business Class

Roundtrips in Coach Class

24 Flight Credit Vouchers FREE

Roundtrip coach ticket in the continental U.S. on any major airline (subject to terms and conditions)

It's not only the fastest free ticket. It's the fastest free ticket on any major airline.

After you've flown three Business Class roundtrips or six coach roundtrips, send in your completed A-Plus Flight Log and 12 Flight Credit Vouchers and you'll receive your A-Plus Travel Reward Certificate by return mail. Each certificate is good for one coach roundtrip on AirTran Airways to any of our many destinations.

Or, you may choose to receive four Business Class Upgrade Certificates—our newest option. Each certificate is good for a one-way upgrade to AirTran Airways' Business Class.

Collect two A-Plus Travel Reward Certificates and you'll be eligible for a free roundtrip coach flight on one of 12 airlines to any nonstop destination in the continental United States not served by AirTran Airways. Rewards for travel on other airlines are only available for travel from Atlanta, Baltimore/Washington (BWI), or Washington, D.C. (Dulles). It's that simple! See terms and conditions.

Four quick steps to redeem.

Save Flight Credit Vouchers which the gate agent attaches to your ticket jacket.

Collect 12 Flight Credit Vouchers
(in the same name) in the attached envelope.

Complete requested information form and mail envelope to the A-Plus Redemption address.

Choose from an A-Plus Travel Reward Certificate or A-Plus Business Class Upgrade Certificates.

Wait to receive your Reward Certificates or Upgrade Certificates.

See the back panel of this brochure for further details.

Try the Business Class any business can afford and earn double credits.



The rewards come twice as fast in AirTran Airways' Business Class, where you'll enjoy an extra-wide seat, seven inches more legroom, and no middle seats. Fly just *three* roundtrips to get a free AirTran Airways ticket anywhere we fly. *Six* roundtrips earn you a free ticket anywhere in the continental U.S. on any major airline.* Best of all, you'll pay only \$35 more than a full coach fare on one-way nonstop flights, \$70 more on one-way connecting or through-flights.

Book online at **airtran.com** (America Online Keyword: AirTran). Or call your travel agent or **1-800-AIR-TRAN.** In Atlanta, call **770-994-8258.** For A-Plus redemption information, call **1-888-3-APLUS-8.**

Some of the cities you can fly to on other major airlines include: Denver, Las Vegas, Los Angeles, Phoenix, Providence, Salt Lake City, San Antonio, San Diego, San Francisco and Seattle.

En español, 1-877-581-9842.

*Subject to terms and conditions. Business Class upgrades available for sale for \$35 over the full one-way coach fare for nonstop flights and \$70 over the full one-way coach fare for connecting or through-flights, and are not available for use with discounted fares. Double credits issued only for full-fare Business Class (A-class) passengers. Upgrades and J-class passengers earn one credit only. @Airīran Airways 2002

Place the A-Plus Flight Credit Vouchers you receive in this pocket.

Once you've flown three roundtrips in Business Class or six roundtrips in coach, fill out this A-Plus Flight Log Reward Request Form and send it to the address on back with your A-Plus Flight Credit Vouchers. All Flight Credit Vouchers must be in the same name. Once validated by AirTran Airways, you'll receive a reward certificate by return mail.

Mail in your Flight Credit Vouchers only after you collect 12.

Please Print
Name:
Company:
Address:
City:
State/Zip:
Business Phone:
Business Fax:
E-Mail:
Home Address:
City:
State/Zip:
Home Phone:
Home Fax:
Date of Birth:

I have read, understood and agreed to the terms and conditions listed herein.

Signature _____

To which address do you want your reward certificate sent?

___Work ___ Home

____ Please check here if your address has changed since your last redemption.